

Jana Gail Haskins

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Professional Profile:

- Highly motivated and result-oriented professional with strong ethical boundaries.
- Extensive experience in business development in the medical/mental health field, previous small business owner.
- Proven track record leading multiple teams and completing projects efficiently and effectively.
- Consulted and coordinated care with physicians and all members of the health care team.
- Experienced with the geriatric population, adult population, and children.
- Experience in management (6+ years), managed multiple clinics in Arkansas.

Objective:

Seeking an opportunity to utilize my knowledge and experience as a Clinical Social Worker to benefit patients and families in our veteran community through general counseling services, crisis intervention, mental health therapies, substance abuse support, and community outreach projects.

Education:

June 1994 to May 1995 **The University of Tennessee**
Memphis, TN
Master of Science in Social Work, GPA 3.92

August 1990 to May 1994 **Arkansas State University**
St. University, AR 72467
Bachelor of Science in Social Work, GPA 3.46

August 1987 to June 1990 **Jonesboro High School**
Jonesboro, AR 72401
Graduated in top 10 percent of class

Work History:

April 2022 to Present

**St. Bernards Counseling Center
Jonesboro, AR**

- Individual therapy with teens through adults

February 7, 2017 to April 2022

**St. Bernards Behavioral Health/St. Bernards
Emergency Department/High Acuity Unit
Jonesboro, AR**

- Responsible for completing the Clinical Crisis Screening and locating patient placement or linking them with needed resources.
- Working closely with the ED doctors and the other staff, advocating for patients.
- Providing ED clinical interventions, counseling, crisis management, re-sources/services, case management, and discharge planning to all populations.
- Responsible for therapy with the patients on HAU and Case Management.
 - ❖ Additionally, carried a caseload of 5 patients, providing individual therapy—this ended with COVID, when case loads in the medical center increased.
 - ❖ This Unit shut down in the hospital and I moved to SBCC.

July 2018 to April 2020

**St. Bernards Medical Center Cardiac Rehab
Jonesboro, AR**

- As the Healthy Mind-Set Specialist for Pritikin Intensive Cardiac Rehab, provided individual counseling to patients and conducted group therapy.

January 14, 2015 to present

**Arkansas State University Adjunct Professor
State University, AR**

- Teaching Domestic Violence - BSW level
- Teaching Social Problems - BSW level
- Teaching Social Work with Aging - BSW level
- Introduction to Domestic Violence - BSW level
- Clinical Practice with Individuals - MSW level

January 1, 2013 to February 6, 2017 **Cancer Navigator/Social Worker**

**St. Bernards Cancer Care
Jonesboro, AR**

- Followed new oncology patients and families, beginning with new referral to medical oncology, until the end of treatment.
- Provided patients and families with counseling as needed.
- Advocated for patient and family with doctors, nurses, and other medical professionals.
- Advocated for patients and provided needed resources.

April 5, 2010 to December 31, 2012 **Intake Coordinator**
 St. Bernards Behavioral Health
 Jonesboro, AR

- Provided intake screenings to patients at SBBH and other areas where mobile assessments were provided.
- Created and changed electronic medical record forms to better serve the patients and our internal customers.
- Supervised all intake staff, reported to the Coordinator, and facilitated running of the Intake Department.
- Trouble-shot questions to resolve issues that arose within the Intake Department.
- Assisted the Clinical Director with supervision of the therapists at SBBH.
- Maintained responsibility for Marketing Reports and Clinical Reports for the department.
- Scheduled the Intake Department and mobile assessors, provided 24/7 coverage.

July 2004 to April 2010 **State Assistant Director/Regional Manager Supervisor**
 Arkansas Counseling Associates
 Paragould, AR

- Began as a therapist for children, teens and adults for 6 months and quickly was promoted to Regional Manager. This was a new position to help the Director with the clinics in the region. After several months as Regional Director, I was promoted to Regional Director Supervisor/ State Assistant Director.
- Provided executive leadership for 18 clinics across the state of Arkansas.
- Directed oversight of 8 clinics on a daily basis and served as the Assistant State Director for the 18 clinics across the state.
- Opened new market channels and established new relationships with schools, attorneys, judges, etc. These strategic alliances allowed our company to gain access to new areas in the state and new school districts.
- Substantially improved productivity, improving morale of the employees.
- The total of employees in the company was around 450. They all reported to me, I then had contact with the company CEO and COO. These employees included Therapists, Case Managers, Office Managers, Administrative Assistants, Mental Health Techs, and other support staff.
- Available day and night to all staff of the state in case a crisis came up with an employee or clients.
- Conducted staff meetings in each clinic.
- Developed and implemented new strategies and trainings for the staff.

- Wrote new Policy and Procedures and ensured they were implemented.
- Ensured that all rules and mandates from the state and Joint Commission were followed by all staff.
- Counseled with staff.
- Maintained staff evaluations and supervision records.
- Hired and fired employees.
- Responsible for the doctor schedule for 18 clinics (one clinic did not have a MD on-site).
- Directed care services to clients and families when the need arose.
- Handled any complaints that came from clients, families, referral sources, and staff members.
- Corporate operational meetings included Quality Improvement, Joint Commission projects, and other state mandates.
- Worked with State Auditors and Joint Commission Auditors when they visited the individual clinics and the corporate office.

May 2002 to July 2004 **Placement Specialist/Discharge Planner/Social Worker**
St. Bernard's Regional Medical Center
Jonesboro, AR

- Assisted patients and families with discharge planning.
- Provided counseling to patients and families.
- Assisted PCM and APCM when needed with staff members.
- Served as Quality Safety Officer for TCF.
- Supervised students.
- Signed-off on assessments completed by LSW at SB Dialysis and Cross Ridge Dialysis.

March 2002 to May 2002 **Therapist**
Child and Youth Pediatric Day Clinics
Paragould and Trumann, AR

- Individual, Family and group therapy with clients ages 2 years to 6 years.

June 2000 to February 2002 **Clinical Director/Therapist**
Families Inc
Jonesboro, AR

- Individual, group, and family therapy with children and adults.
- Development of programs in other counties.
- Supervision for over 80 employees in 13 counties in AR.
- Staff meetings with therapist and other team members.
- Supervised the after-school programs.
- Counseling with staff members as the need arose.

August 1995 to Sept 2000 **Hospice Social Worker**

St. Bernard's Hospice
Jonesboro, AR

- Emotional support and counseling to patients and family members.
- Individual Psychosocial Assessments and follow up assessments.
- Lead several grief support groups for children and adults.

August 1993 to June of 1994 **Social Work Intern**

St. Bernard's Hospice
St. Bernard's Home Health
Geriatrics Nursing Center

Memberships

- Certified Oncology Social Worker/ OSW-C
- Employee of the Year 2015
- American Cancer Society volunteer for 15 years.
- American Cancer Society Board of Directors for four years.
- American Cancer Society Board Secretary and Chairperson for Gala for three years.
- Relay for Life Luminary Chair for four years.
- Relay for Life Survivor Chair five years.
- American Cancer Society Volunteer of the Year 2002- 2003.
- National Association of Social Workers.
- Social Work Club
- Gamma Beta Phi (College Scholastic Honor Society)
- Phi Gamma Mu (Social Science Honor Society)
- President and Vice-President of Church Youth Group
- Church Youth Co-director for seven years.
- Children's Church Director for five years.